MAYOR Cheryl Oliver

MAYOR PRO-TEM Jacqueline Lacy

COUNCILMEMBERS

Byron McAllister Joe Scarboro Ann Williams



TOWN MANAGER
Steven Hicks

**TOWN CLERK**Jamie Whitley

**TOWN ATTORNEY** Alan "Chip" Hewett

May 15, 2020

## TOWN OF SELMA PAYMENT PLAN

The Town of Selma recognizes that the COVID-19 pandemic has created financial hardships for some of our residential customers. In an effort to mitigate those hardships, the Town of Selma will offer payment plans for customers unable to pay their utility balances incurred between March 31, 2020 and June 1, 2020. Payment plans will require the following:

- 1. Monthly utility charges incurred after June 1, 2020 must be paid by your due date each month.
- 2. Past due balances must be paid as agreed to in the payment plan, in addition to your monthly utility bill.

Failure to follow a payment plan may result in disconnection of your utility services. The Town of Selma reserves the right to disconnect service if you do not abide by the terms of the agreement.

If utility services are disconnected for failure to follow a payment plan, reconnection will only be possible after full payment of any outstanding account balance.

To enter a payment plan, please contact:

Customer Service Town of Selma 114 N. Raiford Street Selma, NC 27576 919-965-9841